

# Carmen Bachmann

Supply Chain / Operations / Sustainability



## CONTACT

[www.linkedin.com](http://www.linkedin.com)

[www.positiveimpact.space](http://www.positiveimpact.space)

## PROFILE

- Entrepreneurial and strategically oriented personality with 10+ years experience in various supply chain management positions and industries
- Solid project management experience, from idea generation to successful implementation
- Successful implementation, scaling and execution of SCM/operations functions
- Passionate about innovative and sustainable business ideas
- Proactive and solution oriented in stakeholder management
- Committed team player with cross cultural experience

## ACCOMPLISHMENTS

- Supported the innovation of new sustainable business opportunities based on the UN Sustainable Development Goals
- Established and managed the SCM/operations functions of a tech startup
- Developed and implemented SCM strategies to support 50% revenue growth within 12 months

## Independent Consultant

Since 04/2019

### Sustainability strategy development for a recycling industry SME, Switzerland

- Execution of a materiality assessment to identify key focus areas
- Provide guidance for stakeholder engagement
- Definition of a new sustainability communication concept

### Operational excellence enhancement for a technology startup, Switzerland

- Design and implementation of tools for the optimization of processes and documentation in the supply chain and operations
- Execution of Kaizen workshops to identify inefficiencies
- Guide project to improve traceability across complete product lifecycle

## Head of Operations – Technology startup, Switzerland

06/2017 – 03/2019

- Implemented and scaled supply chain and operations functions (material planning, purchasing, logistics, manufacturing and warehouse management)
- Established and led the SCM/Operations team with 7 direct reports
- Developed and implemented SCM/Operations strategies to support rapid business growth
- Identified and actively mitigated SCM risks
- Implemented KPIs and tools to plan and monitor material flows, inventory, manufacturing and resource requirements
- Lead improvement initiatives to increase cost efficiency, quality and throughput
- Supported successful product launches from prototype to market introduction

## Sustainability consultancy project – Global building products and solutions provider, Switzerland and El Salvador

09/2017 – 06/2018

- Cataloged and mapped all ongoing sustainability projects and initiatives to the UN Sustainable Development Goals (SDGs)
- Conducted an innovation workshop to identify new business opportunities serving towards the SDGs, collaborating with representatives from company headquarter and country organizations to local NGOs and organizations
- Created a business model for newly identified business opportunity

## Project Manager AutoID/EPCIS – Retail company, Zurich

06/2015 – 01/2017

- Represented and promoted the competency center on GS1, AutoID and EDI/ EPCIS
- Lead interdivisional and multidisciplinary project teams
- Developed and implemented concepts to increase supply chain visibility and efficiency through automatic identification technologies and sharing of data via the EPCIS standard
- Collaborated in the development of strategies for the exchange and use of event based logistical data across the supply chain
- Facilitated workshops and chaired specialist committees

## **LANGUAGES**

German - Native

English - Fluent

French - Basic knowledge

Italian - Basic knowledge

## **IT /**

## **METHODOLOGY**

### **Software**

MS Office, various SAP SCM modules, Odoo

### **Technologies**

AutoID (RFID, 1D and 2D Barcodes), EPCIS, EDI, GS1 System

### **Methodology**

Continuous improvement processes, classic and agile project management, hosting of workshops, various collaboration and creativity methods

## **EDUCATION**

### **Diploma of Advanced Studies in Sustainable Business**

University St. Gallen and Business School Lausanne

**2017-2018**

### **Executive MBA FH in International Management**

Kalaidos Fachhochschule, Zurich

**2007-2009**

### **Professional Bachelor of Electronics Engineering HF**

Höhere Fachschule Uster

**2002-2006**

## **Pro bono Consultant –**

### **Sustainable courier service startup, Zurich**

09/2014 – 12/2014

- Collaborated with founder during initial start-up phase
- Defined business processes and work flows
- Developed an information flow concept based on GS1 standards

## **Various positions – Global precision instruments and service provider, Switzerland and US**

08/2001 – 01/2013

### **Process Expert SCM as Expat in Columbus, OH, US**

- Held global responsibility for standardized processes and technologies in the areas of logistics execution, delivery and export management
- Trained and lead SAP process champions and key users in Switzerland, China, US and Canada

### **Process Champion SCM**

- Identified and implemented process optimizations considering global and local business requirements
- Collaborated with leadership and process owners in developing and driving global SCM strategies, tactics and technology enablers
- Supported SAP roll-ins on-site in Switzerland, China, US and Canada

### **Supply Chain Specialist**

- Implemented and managed the global supply chain for several product lines in close collaboration with manufacturing facilities and distribution hubs in Switzerland, Germany, US and China
- Monitored KPIs and initiated corrective measures in case of deviation from objectives
- Supported product design to ensure optimal fit for the supply chain

### **System Migration Specialist**

### **Team Lead within in the electronic testing department**

### **Electronic Technician**

## **Electronic Technician/ Apprenticeship for Electronic Technician – Global producer of industry, infrastructure and medical technology solutions, Switzerland**

08/1994 – 12/2000